

## Official Department Website

Sl. No.	Rank/Position	Department & Domain Name	Web Presence						Interaction				Transaction				Transformation			Total Score
			Organization Information	Citizen Charter Information	Notification /PR/OM / Circular / News	Other information relevant to the Organization	Compliance with GIWG	Overall information Architecture	Search engine visibility	Digital resources form/te reports, brochures etc (pdf doc. etc..)	Online Grievance Channel (Contact us/email/Ph.no./Social Media Ac.	Effective use of Pictures & Video	Online fee payment thro' 3rd party services (mobile app/wallet or	Integration of Payment Gateway	Online Services of the Citizen Charter	Online Application tracking	Whether Services in citizen charter are available fully online without	Integration with other services (internal or external) thorough API	Availability of Native Mobile App (Android & iOS)	
<b>Points Available →</b>			<b>10</b>	<b>6</b>	<b>20</b>	<b>8</b>	<b>10</b>	<b>6</b>	<b>3</b>	<b>6</b>	<b>3</b>	<b>3</b>	<b>3</b>	<b>3</b>	<b>7</b>	<b>2</b>	<b>6</b>	<b>2</b>	<b>2</b>	<b>100</b>
1	1	<b>Transport</b> transport.mizoram.gov.in	10	6	14	6	10	5	3	5	3	1	2	2	4	2	2	1	2	78
2	2	<b>Excise &amp; Narcotics</b> excise.mizoram.gov.in	10	6	20	8	10	6	3	6	3	3	0	0	0	0	2	0	0	77
3	3	<b>Finance</b> finance.mizoram.gov.in	10	6	14	6	10	6	3	5	2	2	0	0	5	2	4	0	0	75
4	4	<b>Personnel &amp; Administrative Reforms</b> dpar.mizoram.gov.in	10	6	15	6	10	5	3	5	3	2	0	0	4	2	3	0	0	74
5	5	<b>MPSC</b> mpsc.mizoram.gov.in	10	0	15	6	9	5	3	5	2	1	3	3	4	2	3	0	2	73
6	5	<b>Land Revenue &amp; Settlement</b> landrevenue.mizoram.gov.in	10	5	12	6	10	5	3	4	2	2	3	3	4	2	2	0	0	73
7	6	<b>Sports &amp; Youth Services</b> sys.mizoram.gov.in	10	6	18	8	10	6	3	6	3	2	0	0	0	0	0	0	0	72
8	6	<b>Fisheries</b> fisheries.mizoram.gov.in	10	6	13	6	10	5	3	4	3	2	0	0	5	2	3	0	0	72





















